



We've added 5000 more branches to better serve you! As a Southern Security member you can now use CU Service Center locations to conduct your credit union business. Visit CO-OPSharedBranch.org for a complete list.

QWhat is a Credit Union Service Center?

A A CU Service Center is a credit union branch that is equipped to accept transactions from members of other credit unions. When you use a shared service center you'll find the person-to-person service you expect, plus the convenience of new locations!

QHow do I know if a credit union is a participating CU Service Center?

AJust look for the CO-OP logo (as on top of this page) on the door welcoming you at all CU Service Center locations.

QIs the CU Service Center a branch of Southern Security?

ANot actually, but you can conduct most of the same financial transactions you would ordinarily do at Southern Security. No matter where the service center is located, you can access your account at Southern Security when you're there.

QSo...how do I use a CU ServiceCenter?

AYou must know the full name of your credit union (Southern Security Federal Credit Union) and your account number – or present your **Membership Card**. Also you must present a valid **government-issued photo ID** to the member service representative (teller). Within a few seconds

the teller is automatically linked to your Southern Security account and can conduct as many transactions as you need. It's that simple.

QExactly what transactions can I perform at a CU Service Center?

AGenerally, you can make the following transactions:

- Deposits
- Withdrawals
- Transfers
- Balance Inquiries
- Loan Payments
- Account Statements

However, please note that some locations do not carry cash or may have restricted access. These are typically noted on the website.

QDo I pay a fee for using the CU Service Center?

ANo. Members do not pay for transactions made through tellers at service centers.

QHow do I find out if there is a location near me, or my travel destination?

AVisit CO-OPSharedBranch.org for a complete list of service centers. You'll also find an i-phone app and downloads at the site.